



Do You Have a Leak?

The first step is identifying the problem. Check your water meter before and after a 2-hour period of no water usage. If the meter changes, that means water is running somewhere and you have a leak. call a plumber to help locate and fix the leak. RWD #4 is not responsible nor fixes leaks beyond the meter it is the property owners responsibility.

Toilet leaks can be subtle and quiet. Place a drop of food coloring in the toilet tank and wait 10 minutes. If any of the coloring appears in the toilet bowl, then your toilet flapper is leaking.

Fix a Leaking Faucet:

Inside of faucet handles are mechanisms called cartridges. These regulate the water supply line as it flows out of the spout. Cartridges include washers or “O-rings” that create a seal to prevent dripping. Over time, O-rings can wear out and will need to be replaced.

If replacing the washer does not fix the problem, try replacing the cartridge with a faucet repair kit. For single-handle bathroom sinks, you’ll likely need to replace the ball valve assembly instead. Here’s a step-by-step guide on how to replace a bathroom faucet if the problem persists.

Fix a Leaking Shower Head:

The source of leaking shower heads and bathtub spouts is similar to faucets. The water flow is regulated by a cartridge behind the faucet handle(s) on the wall. Check the washers, O-rings other internal components for rust and excessive wear and replace the bathtub cartridge if needed.

Fix a Running Toilet:

The most common failure point on a toilet is the flapper. It’s the rubber valve seal that holds water in the tank and releases water into the bowl after each flush. Failing flappers can often leak silently, causing you to lose thousands of gallons of water a year before you even notice an issue. WaterSense recommends proactively replacing your toilet flapper every 5 years.

While other types of leaks in the home are possible, these are the most common. If your in-ground irrigation system is leaking or if you have a leaking pipe, contact a licensed plumber to identify and fix the problem.

